



## Gambling Policy Statement

The Ary Toukley acknowledges the responsibility and privilege of holding a license to operate gaming machines and other forms of gambling within the state of New South Wales. Our venue encourages the responsible use of gambling facilities within the Club and abides by the Club Gaming Code of Practice.

### Policy Statement

The Board of The Ary Toukley have formally adopted the following policy statement and will always:

- Ensure the provision and use of gambling products occur in a safe and enjoyable manner;
- The Ary Toukley will prioritise customer welfare and sustainable gambling activities;
- The Ary Toukley will adopt responsible gambling and harm minimisation measures in accordance with the Club Gaming Code of Practice; and
- The Ary Toukley will promote the social and economic benefits of responsible gambling and the gaming industry.

### Club Contacts

Company	Contact	Phone	Email / Website
The Ary Toukley	Trevor Haynes	(02) 4396 4855	admin@theorytoukley.com.au
Responsible Gambling Officer	Alex Patterson	(02) 4396 4855	admin@theorytoukley.com.au
GambleAWARE NSW		1800 858 858	www.gambleaware.nsw.gov.au
Local Counselling Service	Central Coast Gambling Help	(02) 4344 7992	www.problemgambling.net.au
Licensing Police	Senior Constable Rachael Johanson and Senior Constable Jason Russell	(02) 4356 6231	tllicensing@police.nsw.gov.au

### Organisation Chart

The attached Organisational Chart includes the management team, any concerns or problems are to be escalated to the CEO.



**Board of Directors**

**Trevor Haynes**  
Chief Executive Officer

**Kathryn Mayne**  
Secretary to the CEO and BOD

**Matthew Curry**  
Beverage and Facility Manager  
*Responsible for all Beverage, Contractors and Maintenance Requirements*

**Aaron Lyne**  
Head Chef  
*Responsible for all of catering*

**Nicole Cooke**  
Chief Financial Officer  
*Responsible for all Financial Management*

**Alex Patterson**  
Operations Manager  
*Responsible for the Day-to-Day Management of the Club*

**Erin Murrell**  
Administration Manager  
*HR Support and Services, Gaming Administration and Cash Management*

**Debbie Dickson**  
Customer Relations and Marketing Manager  
*Responsible for all Marketing, Advertising, Promotions, Entertainment, Sponsorship and Community Events*

**John Mackaway**  
Cellar and Maintenance  
*Day-to-day operations of the cellar and maintenance works as required*

**Ben Myhill**  
Sous Chef  
*Support the day-to-day operations of the catering department*

**Leigh Anne Morris**  
Functions Supervisor  
*Function and event operations*

**Sue Moorecroft**  
Finance Assistant  
*Support the CFO and accounts payable and receivable*

**Duty Managers**  
Shaun Byfield  
Maddison Ibbett  
*Responsible for the opening, closing and day-to-day operations of the Club*

**Megan Doyle**  
Customer Relations Supervisor  
*Day-to-day operation of the gaming floor*

**Maddison Ibbett**  
Marketing Assistant  
*Support the marketing department*

**Shaun Byfield**  
Finance Backup

**Staff**  
Chefs  
BOH catering  
FOH catering  
Baristas  
Beverage Attendants  
Gaming Attendants  
Welcome Desk Attendants  
Bingo / Cash Housie Hosts  
Raffle / Trivia Hosts  
TAB and Keno  
Courtesy Coach  
Lounge Stewards